
UN-HABITAT (continued)

- Subject areas** Cities/human settlements around two main global campaigns on:
Secure Tenure and Urban Governance
- Urban Development
 - urban development and urban economy
 - urban governance and management
 - urban environment, water, sanitation and transport
 - risk and disaster management
 - Shelter
 - systems of tenure; land markets and instruments
 - shelter and construction (building materials)
 - housing finance; microcredit
 - physical infrastructure; urban services
- Services/
materials
available**
- *Habitat Debate* (quarterly newsletter)
 - *Global Report on Human Settlements* (bi-annual)
 - *The State of the World Cities Report* (bi-annual)
 - Technical documentation and publications on human settlements
 - Projection centres in regional bureaus (list available on request)
 - Databases on best practices and city-data indicators

UNHCR
OFFICE OF THE UNITED NATIONS
HIGH COMMISSIONER FOR REFUGEES

Address	Case postale 2500 CH-1211 Geneva 2 Dépôt Switzerland
Street address	94 rue Montbrillant CH-1211 Geneva 21 Switzerland
Telephone	+41-22/739 8111
Fax	+41-22/731 9546
Website	www.unhcr.ch
Contact	Mr. Craig Saunders Coordinator, NGO Unit Division of Communication and Information Tel. +41-22/739 7944 Fax +41-22/739 7302
Subject areas	<ul style="list-style-type: none">• Provision of international protection for refugees• Search for permanent solutions to the problem of refugees• Provision of material assistance
Services/ materials available	Public information and educational materials concerning refugees and UNHCR action (periodicals, publications and multimedia kits, photographs, posters and films)

UNICEF
UNITED NATIONS CHILDREN'S FUND

Address	<i>New York</i> 3 UN Plaza New York, NY 10017 USA	<i>Geneva</i> Palais des Nations CH-1211 Geneva 10 Switzerland
Street address	UNICEF House 3 UN Plaza New York, NY 10017 USA	5-7 avenue de la Paix CH-1202 Geneva Switzerland
Telephone	+1-212/824 6385	+41-22/909 5721
Fax	+1-212/824 6466	+41-22/909 5900
Website	www.unicef.org	
Contact	<i>Outside Europe</i> Mr. Cecilio Adorna Office of Public Partnership UNICEF, New York Tel. +1-212/326 7532 E-mail <cardorna@unicef.org>	
	<i>In Europe</i> Katharina Borchardt UNICEF Geneva Regional Office Tel. +41-22/909 5719 Fax +41-22/909 5908 E-mail <kborchardt@unicef.org>	
Subject areas	<ul style="list-style-type: none">• Convention on the Rights of the Child• Child survival and development• Safe motherhood• Basic education• Water and environmental sanitation	

UNICEF (continued)

- Sustainable development and the environment
- Childhood disability
- Child protection (street children, children in armed conflict, working children, etc.)
- Women in development
- Emergency relief and rehabilitation
- Evaluation and research
- Education for Development
This area of UNICEF activities promotes the development in young people of values of global solidarity, peace, tolerance, social justice and environmental awareness and equips them with the knowledge and skills that empower them to participate more effectively in promoting these values. It does so through a learning process that proceeds from knowledge to action using cooperative educational methods and a framework of global concepts such as Interdependence, Social Justice, Images and Perceptions, Conflict and Conflict Resolution, Change and Future.

**Services/
materials
available**

- *State of the World's Children Report* (annual)
- *Progress of Nations* (annual)
- *Annual Report*
- *Edev News* (Education for Development News Bulletin)
- *Education for Development: An Educator's Resource for Global Learning*
- *It's Only Right! A Practical Guide to Learning About the Convention on the Rights of the Child: Questions Parents Ask*
- *Education for Conflict Resolution: A Training for Trainers Manual*
- Education packs from the National Committees for UNICEF
- Prototype materials and teacher/facilitator guides
- Reports, brochures and videos on UNICEF's work on the above subject areas
- Reports on conferences, meetings and consultations organized by UNICEF with NGOs, in particular the NGO Committee on UNICEF

UNICEF (continued)

- Representation to the UNICEF Executive Board through the NGO Committee on UNICEF (e-mail <ngocommittee@unicef.org>)
- Secretariat for the UN General Assembly Special Session on Children, held 8-10 May 2002. This function includes facilitating the participation of more than 3,600 NGOs accredited to the Special Session and its Preparatory Committee meetings
- Information on the Special Session for Children and the global movement for children (www.unicef.org/specialsession)
- An interactive website conference for young people: Voices of Youth (www.unicef.org/voy)

**Other
information**

UNICEF has National Committees in Andorra, Australia, Austria, Belgium, Bulgaria, Canada, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Ireland, Israel, Japan, Latvia, Lithuania, Luxembourg, Netherlands, New Zealand, Norway, Poland, Portugal, Republic of Korea, San Marino, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom and the United States.

A complete list with addresses is available on the website or on request from UNICEF.

UNICRI
UNITED NATIONS INTERREGIONAL
CRIME AND JUSTICE RESEARCH INSTITUTE

Address	Viale Maestri del Lavoro, 10 I-10127 Turin Italy
Telephone	+39-011/653 7111
Fax	+39-011/631 3368
E-mail	<unicri@unicri.it>
Website	www.unicri.it
Contact	Mr. Alberto Bradanini Director Tel. +39-011/653 7114
Objectives	UNICRI is an United Nations body operating as the interregional research arm of the United Nations crime and criminal justice programme, with the aim of contributing to the formulation of improved policies in the field of crime prevention and control, and to their integration within broader policies for socio-economic change and development with due regard to the protection of human rights.
Subject areas	<ul style="list-style-type: none">• Criminology• Criminal law• Administration of criminal justice• Drug abuse
Services/ materials available	<ul style="list-style-type: none">• Action-oriented research• Technical assistance• Training• Publications• Documentation services, including a specialized library• Internet Services Provider

UNIDIR
UNITED NATIONS INSTITUTE
FOR DISARMAMENT RESEARCH

Address	Palais des Nations CH-1211 Geneva 10 Switzerland
Telephone	+41-22/917 3186 or 917 1149
Fax	+41-22/917 0176
E-mail	<unidir@unog.ch>
Website	www.unidir.org
Contact	Nicolas Gérard Research Programme Manager
Objectives	<p>UNIDIR provides member states of the United Nations with objective research and creative thinking on disarmament and security. UNIDIR works in close cooperation with the Department for Disarmament Affairs and other parts of the United Nations secretariat, as well as governments, research organizations, universities and NGOs. UNIDIR's activities are funded by contributions from governments and donor foundations.</p> <p>UNIDIR's research brings together security, disarmament and development so that all forms of security—national, regional, global—are recognized as true manifestations of human security. Putting people first in debates on disarmament and security is the fundamental approach of UNIDIR, and one that is hoped will make a significant contribution to lasting peace.</p>
Service/ materials available	<ul style="list-style-type: none">• <i>Disarmament Forum</i>: Each issue of this quarterly, bilingual (English-French) journal focuses on a specific topic related to disarmament and security. It offers essential, in-depth, up-to-date information and clear analysis written by experts,

UNIDIR (continued)

and targeted to researchers, diplomats, teachers, students and all those who have a strong interest in security, disarmament, arms control and non-proliferation. Each issue of *Disarmament Forum* is available online in its entirety.

- UNIDIR publishes a wide range of books, reports and papers on all aspects of its research programme ranging from short reports of meetings and seminars, to books that are the culmination of long-term research projects, to reference materials on disarmament-related topics. A complete list of UNIDIR publications can be found online (www.unidir.org), or obtained from the institute upon request.

Other information

UNIDIR organizes expert-level meetings and discussions, and hosts an annual fellowship programme focused on regional conflicts. Additionally, the Institute maintains an online database of research institutes, NGOs and civil society groups concerned with disarmament, security, peace and arms control issues.

UNIDO
UNITED NATIONS INDUSTRIAL
DEVELOPMENT ORGANIZATION

Address Vienna International Centre
P.O. Box 300
A-1400 Vienna
Austria

Street address Vienna International Centre
Wagramerstrasse 5
A-1400 Vienna
Austria

Telephone +43-1/260260

Fax +43-1/269 2669

E-mail <unido@unido.org>

Website www.unido.org

Contact Mr. Agustin Stellatelli
Special Adviser to the Director-General
Communications and Information Office
Tel. +43-1/26026 3477 or 26026 4810
E-mail <astellatelli@unido.org>

Areas of activity

- Investment Promotion and Institutional Capacity-Building
 - Investment and technology promotion
 - Industrial policies and research
 - Statistics and information networks
 - Private sector development
 - Quality, standardization and metrology
 - Information technology and knowledge management
- Sectoral Support and Environmental Sustainability
 - Cleaner production and environmental management
 - Agro-industries and sectoral support
 - Industrial energy efficiency

UNIDO (continued)

Services/ materials available

- Montreal Protocol
- Kyoto Protocol
- Field Operations and Administration

- *World Industrial Development Report*
- *id21—Industrial Development for the 21st Century* (newsletter)
- *UNIDOScope* (electronic newsletter)
- *UNIDO Annual Report*
- *Industry for Growth into the New Millennium*
- *Africa Industry 2000: The Challenge of Going Global*
- *Using Statistics for Process Control and Improvement*
- *Guidelines for Project Evaluation*
- *Practical Appraisal of Industrial Project Applications—Applications of Social Cost-Benefit Analysis in Pakistan*
- *Manual for Evaluation of Industrial Projects*
- *Guide to Practical Project Appraisal—Social Cost-Benefit Analysis in Developing Countries*
- *Manual for Small Industrial Businesses: Project Design and Appraisal*
- *Manual for the Preparation of Industrial Feasibility Sites*
- *Manual on Technology Transfer Negotiations*
- *Guidelines for Infrastructure Development through Build-Operate-Transfer (BOT) Projects*
- *World Information Directory of Industrial Technology and Investment Support Services*
- *Competition and the World Economy*
- *International Year of Industrial Statistics 2001*

Other information

NGOs can also contact the following persons.

Director
UNIDO Office in Geneva
Le Bocage
Palais des Nations
CH-1211 Geneva 10, Switzerland
Tel. +41-22/917 3367 or 917 3364
Fax +41-22/917 0059

UNIDO (continued)

Director
UNIDO Office in New York
DC1 Building
United Nations
New York, NY 10017, USA
Tel. +1-212/963 6890
Fax +1-212/963 7904

UNIDO has Investment Promotion Service Offices (IPS) in Bahrain, Brazil, China, France, Greece, Italy, Japan, Poland, Republic of Korea, Russian Federation and Slovakia.

UNIFEM
UNITED NATIONS
DEVELOPMENT FUND FOR WOMEN

Address	304 East 45th Street FF Building, 6th Floor New York, NY 10017 USA
Telephone	+1-212/906 6400
Fax	+1-212/906 6705
E-mail	<unifem@undp.org>
Website	www.unifem.undp.org www.un.org/womenwatch
Contact	Ms. Rabya Nizam Communications Division Tel. +1-212/906 5538
Subject areas	<ul style="list-style-type: none">• Political and economic empowerment of women<ul style="list-style-type: none">– Governance and peace-building– Women's human rights and violence against women– Economic rights, globalization and trade– Gender and HIV/AIDS– Information and communications technology
Materials available	<ul style="list-style-type: none">• <i>Progress of the World's Women</i>, UNIFEM's biennial report on progress towards gender equality• Brochures, press and information kits on UNIFEM's activities and programmes• Books, posters, training manuals and reports on issues of priority to UNIFEM (free and for sale)• videos and public service announcements (PSAs)• <i>Currents</i> electronic bulletin (provides information briefs on UNIFEM initiatives, projects and activities worldwide)

UNIFEM (continued)

Note: A complete list of UNIFEM publications can be found on UNIFEM's website, as well as several of its publications (full-text PDF versions).

To purchase UNIFEM's publications, please contact:

Women, Ink
777 UN Plaza
New York NY 10017, USA
telephone +1-212/687 8633
fax +1-212/661 2704
website (www.womenink.org)

For free publications, contact:

UNIFEM/OLRD
304 East 45th Street
New York NY 10017, USA
telephone +1-212/906 6396

UNITAR
UNITED NATIONS INSTITUTE
FOR TRAINING AND RESEARCH

Address	Palais des Nations CH-1211 Geneva 10 Switzerland
Street address	International Environment House 11-13 chemin des Anémones CH-1219 Châtelaine (Geneva) Switzerland
Telephone	+41-22/917 1234
Fax	+41-22/917 8047
E-mail	<info@unitar.org>
Website	www.unitar.org
Contact	Mr. Marcel A. Boisard Under-Secretary-General and Executive Director
Subject areas	<ul style="list-style-type: none">• Debt, financial management and negotiations• Foreign economic relations• International affairs management• Peacemaking and preventive diplomacy• Hiroshima programmes• Distance-training peacekeeping courses• Application of environmental law• Chemicals and waste management• Climate change• Information and communication technologies• Decentralized cooperation• Women and children in and after conflict
Services available	Research on training

UNODC
UNITED NATIONS OFFICE
ON DRUGS AND CRIME

Address	Vienna International Centre P.O. Box 500 A-1400 Vienna Austria
Telephone	+43-1/26060
Fax	+43-1/26060 5931
Website	www.unodc.org/odccp/index.html
Contact	Mr. Smart Eze NGO Affairs Officer External Relations Unit Tel. +43-1/26060 4201 E-mail < smart.eze@unvienna.org >
Objectives	The United Nations Office on Drugs and Crime (UNODC) consists of the United Nations International Drug Control Programme (UNDCP) and the Centre for International Crime Prevention (CICP). UNODC was established in November 1997 to enable the organization to focus on and enhance its capacity to address the interrelated issues of drug control, crime prevention and international terrorism in all its forms.

United Nations International Drug Control Programme (UNDCP)

Subject areas	UNDCP addresses all aspects of the drug programme aimed at reducing, at the same time, the illicit supply, demand and trafficking of drugs, and money laundering. The programme's wide range of activities cover the following areas. <ul style="list-style-type: none">• Promoting accession to international drug control treaties and their worldwide implementation
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UNODC (continued)

- Serving as secretariat to the Commission on Narcotic Drugs and to the International Control Board
- Providing technical assistance to governments, intergovernmental bodies and civil society to enhance their capacity to carry out drug control with respect, *inter alia*, to
 - legislation and capacity building
 - alternative development in the areas of illicit opium poppy and coca bush cultivation
 - drug demand reduction
 - illicit trafficking of drugs and related money laundering
 - scientific research on drug-related issues

Services/ materials available

- Technical assistance through expertise and training
- Training manuals
- Publications and other information materials
- Slides, films and tapes
- Exhibits

Centre for International Crime Prevention (CICP)

Objectives

CICP's principal objectives are to promote international cooperation in crime prevention and control; help build up criminal justice systems; and assist member states in tackling challenges and threats posed by new criminal trends, such as transnational organized crime.

CICP supports its intergovernmental legislative organ, the Commission on Crime Prevention and Criminal Justice, in developing global crime-fighting policies. It promotes international standards and norms in crime prevention and criminal justice and gives technical assistance, such as expertise, training and project funding, to requesting member states. The Centre also collects, analyzes and distributes data as well as other information on crime-related matters, mainly to assist member countries in policy development.

UNODC (continued)

**Services/
materials
available**

- *The Global Report on Crime and Justice*
- *International Study on Firearm Regulation*
- *Basic Education in Prisons*
- *The United Nation and Juvenile Justice: A Guide to International Standards and Best Practice*
- *Strategies for Confronting Domestic Violence: A Resource Manual*
- *Crime Prevention: Seeking Security and Justice for All*
- *Compendium of United Nations Standards and Norms in Crime Prevention and Criminal Justice*
- *United Nations Crime and Justice Information Network: Providing Information to and from Developing Countries*

UNOPS
UNITED NATIONS OFFICE FOR PROJECT SERVICES

Address	405 Lexington Avenue, 4th Floor New York, NY 10174 USA
Telephone	+1-212/457 1290
Fax	+1-212/457 4058
E-mail	<unops.newyork@unops.org>
Website	www.unops.org
Contact	Ms. Emily Toll External Communications Specialist Tel. +1-212/909 7898 Fax +1-212/457 4031
Functions	<p>UNOPS is a self-financed agency servicing the UN. The office carries out the following tasks.</p> <ul style="list-style-type: none">• Helps formulate implementation strategies and projects• Prepares action plans, selects and hires people necessary to the project• Organizes formulating programmes• Administers financial resources• Controls the advancement of work as well as the quality of projects• Provides equipment, services and work of a quality that conforms to procedures, practices and international contractual agreements• Provides evaluation services
Services/ material available	<ul style="list-style-type: none">• Project management• Supervision and loan administration• Management services• Procurement

UNOPS (continued)

**Other
information**

Asia Office
Komplek Pejabat Darmansara
Jalan Dungun Darmansara Heights
50490 Kuala Lumpur
Malaysia
Tel. +60-3/253 0675
Fax +60-3/253 1505
E-mail <unops.asia@unops.org>

Copenhagen Office
Midtermolen 3
P.O. Box 2695
DK-2100 Copenhagen Ø
Denmark
Tel. +45-35/467200
Fax +45-35/467201

Geneva Office
International Environment House
11-13 chemin des Anémones
CH-1219 Châtelaine (GE)
Switzerland
Tel. +41-22/917 8384, 917 8385 or 917 8387
Fax +41-22/917 8062
E-mail <unops.geneva@unops.org>

UNRISD
UNITED NATIONS RESEARCH
INSTITUTE FOR SOCIAL DEVELOPMENT

Address	Palais des Nations CH-1211 Geneva 10 Switzerland
Telephone	+41-22/917 3020
Fax	+41-22/917 0650
E-mail	<info@unrisd.org>
Website	www.unrisd.org
Contact	Mr. Nicolas Bovay Programme Information Officer Tel. +41-22/917 3011
Subject areas	<ul style="list-style-type: none">• Civil Society and Social Movements<ul style="list-style-type: none">– Community perspectives on urban governance– Grassroots movements and initiatives for land reform• Democracy and Human Rights<ul style="list-style-type: none">– Technocratic policy making and democratization– Public sector reform and crisis-ridden states• Identities, Conflict and Cohesion• Social Policy and Development<ul style="list-style-type: none">– Gender, poverty and well-being– Social policy in a development context– Institutional reform in East Asia• Technology and Society<ul style="list-style-type: none">– Information technologies and social development– Business responsibility for sustainable development
Services/ materials available	<ul style="list-style-type: none">• Research collaboration• Internships• Books• <i>Programme Papers</i>

UNRISD (continued)

- *Occasional Papers*
- Conference reports
- Newsletters
- Reference centre

UNRWA
UNITED NATIONS RELIEF AND WORKS AGENCY
FOR PALESTINE REFUGEES IN THE NEAR EAST

Mailing address	<i>Headquarters Gaza</i> P.O. Box 700 Vienna International Centre A-1400 Vienna Austria	<i>Headquarters Amman</i> P.O. Box 140157 Amman 11814 Jordan
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Address	Gamal Abdul Nasser Street Gaza City Gaza Strip	Bayader Wadi Seer Amman Jordan
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Telephone	+972-7/677 7333	+962-6/582 6171
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Fax	+972-7/677 7555	+962-6/582 6177
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Website	www.un.org/unrwa	
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Contact	Mr. William Lee Chief UNRWA Liaison Office 2 UN Plaza Room DC2-1755 New York, NY 10017 USA Tel. +1-212/963 2255 Fax +1-212/935 7899 E-mail <leew@un.org>	
	Ms. Ros Young Public Information Officer UNRWA Gaza Tel. +972-7/677 7549 Fax +972-7/677 7697 E-mail <r.young@unrwa.org>	

UNRWA (continued)

Objectives	UNRWA provides education, health and relief and social services to 3.5 million Palestine refugees living in Jordan, Lebanon, the Syrian Arab Republic, the West Bank and the Gaza Strip.
Subject areas	<ul style="list-style-type: none">• Education• Health• Environmental health• Income generation• Relief and social services
Materials available	<ul style="list-style-type: none">• Publications• Posters, cards, postcards• Video shorts and documentaries• Photographs (black and white)

**UNSO/UNDP
OFFICE TO COMBAT
DESERTIFICATION AND DROUGHT**

Address	1 UN Plaza New York, NY 10017 USA
Street address	304 East 45th Street, 9th Floor New York, NY 10017 USA
Telephone	+1-212/906 6497 or 906 6498
Fax	+1-212/906 6345
E-mail	<unso@undp.org> or <sarah.anyoti@undp.org>
Contact	Mr. Philip Dobie Director Tel. +1-212/906 5755
Subject areas	<p>In line with UNDP's new business plan, UNSO will support policy dialogue and institutional capacity building to help countries integrate dryland issues into national development planning frameworks.</p> <ul style="list-style-type: none">• <i>Mainstreaming of dryland issues into development frameworks</i> As most countries have developed National Action Programmes to combat desertification and drought, there is now a great challenge to ensure the integration of these into national economic development frameworks. UNSO will provide support to UNDP offices for mainstreaming and integration of dryland issues into national development planning frameworks, common country assessments, United Nations Development Assistance Frameworks (UNDAF), Poverty Reduction Strategies (PRS), comprehensive development frameworks and others.

UNSO/UNDP (continued)

- *Dryland poverty nexus*
Since most countries affected by desertification and drought are among the poorest and most marginalized in the world, it is important that sustainable development strategies, policies and programmes should integrate poverty alleviation with environmental management in the drylands. UNDP through UNSO will continue to work with its programme countries to promote the integration of dryland concerns into poverty eradication strategies.
- *Promoting policy development on dryland issues*
Current national policies governing environmental and natural resources are often not supportive of sustainable development in the drylands. UNSO will provide support to policy development, advice and institutional capacity development to address drylands development.
- *Drought preparedness and mitigation*
UNDP/UNSO's role is to help countries to reduce the vulnerability of communities to environmental crises including drought by assisting the development of drought preparedness and mitigation strategies and plans.
- *Land tenure*
One of the major obstacles to sustainable development and increase of productivity in the drylands is the lack of land tenure, access to and right to use land in both rural and urban settings. Where people or communities do not have tenure or adequate rights to use land, there is little incentive to invest in increased production. UNSO will assist countries in developing appropriate land tenure policies.
- *Information and knowledge management on dryland issues*
To promote mainstreaming of dryland development issues in UNDP's work at country level, UNSO will develop its capacity as the leading source for information on dryland issues. In 1999, UNSO launched a website (www.undp.org/seed/uns0) to provide a wide range of information, publications, interactive discussion, and a newsgroup. UNSO also disseminates *Desertification News*, which contains current news on the subject.

UNSO/UNDP (continued)

**Services/
materials
available**

- Concept papers and publications on a variety of issues related to dryland management in general and specific material related to implementation of the Convention to Combat Desertification, gender kits and pastoral development
- *A Guide for NGOs*

UNU
UNITED NATIONS UNIVERSITY

Address	53-70 Jingumae 5-chome Shibuya-ku Tokyo 150 Japan
Telephone	+81-3/34 99 2811
Fax	+81-3/34 99 2828
E-mail	<mbox@hq.unu.edu>
Website	www.unu.edu
Contact	Mr. Max Bond Senior Officer Office of the Rector Tel. +81-3/34 99 2811
Subject areas	Research, advanced training and dissemination of knowledge activities through worldwide networks of UNU research and training centres/programmes and of cooperating institutions and individual scholars. The current research focus is placed on two programme areas: peace and governance, and environment and sustainable development, as set forth in the UN Strategic Plan 2000.
Materials available	<ul style="list-style-type: none">• Academic publications and journals• Publications catalogue• Newsletters
Other information	NGOs can also contact the following persons.

UNU (continued)

Ms. Caterina Casullo
Head
UNU Office at UNESCO, Paris
c/o UNESCO
Room M1.32
1 rue Miollis
F-75732 Paris Cedex 15
France
Tel. +33-1/45 68 3010
Fax +33-1/40 65 9186
E-mail <unuoe@unesco.org>

Mr. Jacques Fomerand
Director
UNU Office at the UN, New York
2 UN Plaza
Room DC2-1462
New York, NY 10017
USA
Tel. +1-212/963 6387
Fax +1-212/371 9454
E-mail <unuona@igc.apc.org>

UNU/WIDER
UNITED NATIONS UNIVERSITY
WORLD INSTITUTE FOR
DEVELOPMENT ECONOMICS RESEARCH

Address	Katajanokanlaituri 6B 00160 Helsinki Finland
Telephone	+358-9/615 9911
Fax	+358-9/61 59 9333
E-mail	<wider@wider.unu.edu>
Website	www.wider.unu.edu
Contact Outreach	Mr. Ara Kazandjan Senior Information Assistant E-mail <ara@wider.unu.edu>
Publications	Mr. Adam Swallow Publications Editor E-mail <swallow@wider.unu.edu>
Subject areas	<ul style="list-style-type: none">• Inequality and Poverty<ul style="list-style-type: none">– Global trends in inequality and poverty– Refugees, international migration, and poverty– Regional disparities in human development– Public and private transfers to households in developing and transition economies– Managing rising demand for water: balancing efficiency and human needs– Social development indicators• Globalization, Finance and Growth<ul style="list-style-type: none">– Information technology and global economic development– Reconstruction in conflict and post-conflict societies

UNU/WIDER (continued)

- The sustainability of development financing
- The impact of WTO negotiations on low income countries
- Is globalization good or bad for the world's poor?
- The developmental impact of corporate social responsibility
- New Initiatives
 - New directions in development economics
 - Economic and social development in the Baltic region

**Materials
available**

- *WIDER Angle* newsletter (twice a year)
- List of publications available upon request

UNV
UNITED NATIONS VOLUNTEERS

Address	Postfach 260111 D-53153 Bonn Germany
Street address	Haus Carstanjen Martin-Luther-King-Str. 8 D-53175 Bonn Germany
Telephone	+49-228/815 2000
Fax	+49-228/815 2001
E-mail	<information@unvolunteers.org>
Website	www.unvolunteers.org
Contact	Ms. Caroline Stiebler External Relations Specialist Tel. +49-228/815 2220
Subject areas	<ul style="list-style-type: none">• International and national volunteer service• Technical cooperation for development• Middle- and upper-level technical cooperation personnel• Technical cooperation among developing countries• Participatory, community-based development• Short-term advisory resources for private and public enterprise (UNISTAR) and UNITeS (online volunteering)• Women and youth in development• Humanitarian relief work• Environment and eco-volunteers• UN peace-building and support for human rights and democracy• International Volunteer Day (5 December)

UNV (continued)

**Services/
materials
available**

- Publications
 - *UNV News* (twice a year)
 - *Annual Report*
 - Thematic studies and evaluations

- Audiovisuals
 - Videos (VHS or broadcast standard)
 - Poster series
 - Photos/slides
 - Exhibitions (for major events only)
 - Materials for International Volunteer Day

**Other
information**

New York office
UNV
336 East 45th Street
Uganda House (UH 715)
New York, NY 10017
USA
Tel. +1-212/906 3639
Fax +1-212/906 3659

UPU
UNIVERSAL POSTAL UNION

Address	Weltpoststrasse 4 CH-3000 Bern 15 Switzerland
Telephone	+41-31/350 3111
Fax	+41-31/350 3110
E-mail	<info@upu.int>
Website	www.upu.int
Contact	Mr. James H. Gunderson Head, Office of the Director General and Strategic Planning and External Relations
Information technology and databases	Mr. Jean-Marie Gassman Chief, Postal Technology Centre Tel. +41-31/350 3543
Subject areas	Postal services
Materials available	<ul style="list-style-type: none">• <i>Annual Report</i>• Information materials• Various specialized publications• Postal statistics• <i>Union postale</i> (quarterly magazine)

WORLD BANK
International Bank for
Reconstruction and Development (IBRD)
International Development Association (IDA)
International Finance Corporation (IFC)
Multilateral Investment Guarantee Agency (MIGA)

Address	<i>Washington</i> World Bank 1818 H Street NW Washington DC 20433 USA	<i>Paris</i> World Bank 66 avenue d'Iéna F-75116 Paris France
Telephone	+1-202/477 1234	+33-1/40 69 3000
Fax	+1-202/522 1669	+33-1/47 23 7436
Website	www.worldbank.org	
Contact	William Reuben Coordinator, NGOs-Civil Society Social Development Department Tel. +1-202/458 5012 E-mail <wreuben@worldbank.org>	Mr. Jacob Kolster General Manager Vice-Presidency for Europe Tel. +33-1/40 69 3013 E-mail <jkolster@worldbank.org>
Subject area	Economic development	
Services/ materials available	<ul style="list-style-type: none">• <i>World Development Report</i>• <i>World Bank Atlas</i>• <i>Annual Report</i>• <i>Information Briefs</i> (single-page descriptions of a wide range of development issues)• <i>Projects in Progress</i> (single-page descriptions of development projects)• <i>Development Essays</i>• <i>Finance and Development</i> (periodical)• <i>World Bank News</i> (weekly newsletter)	

World Bank (continued)

- *Trends in Developing Economies*
- Various specialized publications
- Films and audiovisuals on development
- Speakers and resource persons

WFP
WORLD FOOD PROGRAMME

Address	Via Cesare Giulio Viola 68 I-00148 Rome Italy
Telephone	+39-06/65131
Fax	+39-06/65 13 2111
E-mail	<wfpinfo@wfp.org>
Website	www.wfp.org
Contact	Mr. Trevor Rowe Chief, Public Affairs Service Tel. +39-06/65 13 2602 Fax +39-06/65 13 2840 E-mail <rowe@wfp.org>
NGOs	Mr. Mads Lofvall Policy Analyst, Strategy and Policy Division Tel. +39-06/65 13 2368 Fax +39-06/65 13 2873
Publications	Annual Report Public Affairs Service Tel. +39-06/65 13 2628 Fax +39-06/65 13 2840 Food Aid Monitor INTERFAIS Tel. +39-06/6513 2796
Objectives	Eradicate hunger and poverty by providing the following. <ul style="list-style-type: none">• Food-for-life—to save people caught up in humanitarian crises

WFP (continued)

- Food-for-growth—to support the most vulnerable people at critical times of their lives
- Food-for-work—to help the hungry poor become self-reliant and build assets in their communities

**Other
information**

Information materials are available from the Public
Affairs Service
Tel. +39-06/65 13 2628
Fax +39-06/65 13 2840

WHO
WORLD HEALTH ORGANIZATION

Address	20 avenue Appia CH-1211 Geneva 27 Switzerland
Telephone	+41-22/791 2111
Fax	+41-22/791 3111
Website	www.who.int
Contact	Mr. Gregory Hartl WHO Spokesperson Office of the Spokesperson Room E.114 Tel. +41-22/791 4458, Fax +41-22/791 4858 E-mail <hartlg@who.ch> Marketing and Dissemination Tel +41-22/791 2476, Fax +41-22/791 4857 E-mail <publications@who.ch>
NGOs	Dr. B.P. Kean Director, Department of External Cooperation and Partnerships Tel. +41-22/791 2790, Fax +41-22/791 4843 E-mail <ngo@who.ch>
Subject areas	<ul style="list-style-type: none">• Communicable/infectious diseases• Tropical diseases• Vaccine-preventable diseases• Non-communicable diseases• Environment and lifestyle• Family and reproductive health• Health policies, statistics and systems

WHO (continued)

Services available

The Office of Information and Public Relations produces and disseminates press releases, fact sheets and feature articles on trends and developments in WHO. The audiovisual unit produces video news releases, video clips and documentaries and is planning to revive radio services. The department responds to general enquires. The visitors' service makes arrangements for groups from all over the world to visit WHO and meet with its staff.

The Department of External Cooperation and Partnerships facilitates contact between NGOs and, as appropriate, WHO Regional Offices and technical departments.

WHO issues some 40-50 books a year and several periodicals on various health issues.

Other information

WHO's regional offices can also be contacted.

WHO Regional Office for Africa
Mr. Sam Agibola, Public Information Officer
Parienyatwa Hospital
P.O. Box BE 773
Harare, Zimbabwe
Tel. +263-4/706951, Fax +263-4/705619

WHO Regional Office for the Americas/Pan American Health Organization
Dr. Bryna Brennan, Chief
Department of Public Information
525, 23rd Street, NW
Washington DC 20037, USA
Tel. +1-202/974 3000 or 974 3457
Fax +1-202/974 3663 or 974 3143
E-mail <brennanb@paho.org>

WHO (continued)

WHO Regional Office for the Eastern Mediterranean
Dr. Jihane Tawilah, Acting Press & Public Information Officer
WHO Post Office
Abdul Razzak al Sanhoury Street, Nasr City
Cairo 11371, Egypt
Tel. +20-2/670 2535, Fax +20-2/670 2492 or 670 2494

WHO Regional Office for Europe
Dr. Franklin Apfel, Chief
Communications and Public Affairs
8, Scherfigsvej
DK-2100 Copenhagen, Denmark
Tel. +45/3917 1336, Fax +45/3917 1880
E-mail <fap@who.dk>

WHO Regional Office for South-East Asia
Ms. Harsaran Pandey, Public Information Officer
World Health House, Indraprastha Estate
Mahatma Gandhi Road
New Delhi 110001, India
Tel. +91-11/331 7804, Fax +91-11/331 8607
E-mail <pandeyh@whosea.org>

WHO Regional Office for the Western Pacific
Dr. Seppo Suomela, Public Information Officer
P.O. Box 2932
Manila 1000, Philippines
Tel. +63-2/528 9984, Fax +63-2/521 1036
E-mail <suomelas@who.org.ph>

WHO Office at the United Nations
Mr. Richard Leclair, Deputy Director
2 UN Plaza, Rooms DC2-0956 to DC2-0976
New York, NY 10017, USA
Tel. +1-212/963 6000, Fax +1-212/223 2920

WIPO
WORLD INTELLECTUAL
PROPERTY ORGANIZATION

Address	34 chemin des Colombettes CH-1211 Geneva 20 Switzerland
Telephone	+41-22/338 9111
Fax	+41-22/733 5428
Website	www.wipo.int
Contact	Ms. Samar Shamoon Head Media Relations and Public Affairs Section Tel. +41-22/338 8161 E-mail <publicinf@wipo.int>
Subject areas	<ul style="list-style-type: none">• Industrial property (patents and other rights in technological inventions, rights in trademarks, industrial designs, appellations of origin, etc.)• Copyright and neighbouring rights (in literary, musical and artistic works, in films, performances of performing artists, phonograms, etc.)
Materials available	<ul style="list-style-type: none">• General information brochure (English, French, Spanish, Arabic, Chinese, Japanese and Russian)• <i>WIPO Magazine</i> (10 issues a year, English, French and Spanish)• <i>Annual Report</i> (English, French, Spanish, Arabic, Chinese and Russian)• <i>Intellectual Property in Asia and the Pacific</i> (quarterly, English)• <i>Summaries of Conventions, Treaties and Agreements Administered by WIPO</i> (English)• <i>Catalogue of Products</i>: contains information on all WIPO periodicals and publications in print and electronic form

WMO
WORLD METEOROLOGICAL ORGANIZATION

Address 7bis avenue de la Paix
Case postale 2300
CH-1211 Geneva 2
Switzerland

Telephone +41-22/730 8111

Fax +41-22/730 8027

E-mail <ipa@wmo.ch>

Website www.wmo.ch

Contact Ms. M. Lagarde
Chief, Information and Public Affairs Division
Tel. +41-22/730 8315 or 730 8314

Subject areas

- Meteorology
- World Weather Watch
 - Weather observation and prediction (short-, medium- and long-range)
 - Data processing and management; public weather services
 - Antarctic meteorological activities
 - Prediction and prevention of natural disasters including tropical cyclones and floods
- Climate
 - Climate monitoring and applications
 - Climate and climate change
 - Drought and desertification
 - Urban meteorology
- Environment
 - Atmospheric research
 - Monitoring of atmospheric pollution and greenhouse gases
 - Ozone layer depletion

WMO (continued)

- Applications
 - Public Weather Service
 - Agricultural and aviation meteorology
 - Marine meteorology and associated oceanographic activities
 - Operational hydrology
 - Hydrology (applications and environment)
 - Water resources (assessments and other water-related issues)
 - Support programmes
 - Technical cooperation
 - Education and training
 - Regional programme
 - Science and technology for development
 - Capacity building
 - Information and public affairs
- Services/
materials
available**
- Periodicals
 - *WMO Bulletin* (quarterly)
 - *World Climate Newsletter* (quarterly)
 - *El Niño/La Niña Update* (quarterly)
 - Booklets, brochures, fact sheets, press kits
 - Library and document services
 - Media liaison and briefings
 - Posters
 - Publications (catalogue available)
 - Videos, B-rolls

WTO
WORLD TRADE ORGANIZATION

Address	Centre William Rappard 154 rue de Lausanne CH-1211 Geneva 21 Switzerland
Telephone	+41-22/739 5111
Fax	+41-22/739 5458
E-mail	<webmaster@wto.org>
Website	www.wto.org
Contact	Mr. Keith Rockwell Information and Media Relations Division Tel. +41-22/739 5015 Mr. Nuch Nazeer Senior Information Officer Tel. +41-22/739 5393 Mr. Bernard Kuiten External Relations Officer Tel. +41-22/739 5676
Subject areas	<ul style="list-style-type: none">• International trade and trade policy• Trade statistics and analysis in annual report• Preliminary figures for previous year (published annually)
Services/ materials available	<ul style="list-style-type: none">• <i>International Trade Statistics</i> (annual)• <i>International Trade Report</i> (annual)• <i>International Trade Policy and the Trading System</i>• <i>Report by the Director General</i> (annual)• <i>Focus</i> (monthly newsletter, free)• <i>Trade and Environment</i> (irregular)

WTO (continued)

- *WTO Monthly Bulletin for NGOs* (electronic newsletter, free)
- Leaflets, trade studies, etc.
- Library